



Shooters Hill Golf Club

Return to Golf



Following on from the announcement made by the Prime Minister on Sunday 10th May, the Board of Directors confirm that the golf course will re-open from Thursday, 14th May 2020.

Prior to yesterday's announcement for golf clubs to re-open, the Board of Directors have been looking at ways in which we can ensure that the club will be ready for golf to return and maintaining social distancing measures.

It is extremely important that you read the whole of this document thoroughly as it is vital for the club that everybody adheres to these procedures.

In order for golf to resume at Shooters Hill Golf Club, it is vitally important that we, as a club, put certain measures in place that ensures the safety of our membership whilst conforming to England Golf's and the Government's social distancing guidelines. This document provides the key information on how the club plan to operate.

Booking Tee Times

Golf tee time bookings will be introduced on all days to ensure social distancing measures are maintained. In order to play golf at any time during the week, all Members must book their tee times in advance via the ClubV1 Members app. If you haven't already downloaded the app on your mobile or laptop/PC there is a link on the home page of the club's website at www.shgc.co.uk Members who do not have the facility to download the app, or are struggling to make a booking, may call the professional shop or office for assistance.

IMPORTANT - Please note that to be able to book a tee time you will have had to pay your golf subscription with the office. Due to office opening and bank clearing times this may be delayed so please ensure prompt payment if you are wishing to book for a particular day and tee time slot.

Initially play will commence each day at 7.30am when the course opens with the last tee time being at 6.30pm – **NO GOLF MAY COMMENCE OUTSIDE OF THESE TIMES.**

Tee times will be available to book from 12pm two days prior ie Tuesday, 12th May for Thursday, 14th May etc.

Members are not allowed to come to the club unless you have an official tee time.

On current advice the course will operate on a two-ball basis. When making your booking you can include your partner's name, if applicable, but please note that other members are able to join your group if only partially booked.

To ensure that as many 7 day members are able to play at the weekend we are initially restricting members to either book for a Saturday or Sunday, but not both days. The weekend restriction will be monitored and should a member be on the tee sheet on both days he/she will be removed from the 2nd day. Weekend restrictions will be reviewed subject to demand over the coming weeks .

Should you have made a duplicate booking it should allow you to delete it, but if you have any issues please contact the club.

You are only permitted to start from the 1st tee.

On weekdays it may be possible to play a second round on the same day depending on demand. Should you wish to do so following completion of your round please call the pro shop from your car to reserve a further tee time.

A golf course marshal will be on the 1st tee and course to ensure that play is flowing – please respond courteously to instruction and keep up with the group ahead to ensure that the 10 minute gap for social distancing is maintained. If the group ahead is maintaining its position on the course please do not pressurise them by playing right up behind them – the marshal will ask you to slow down! Please take your time and enjoy your game!

To allow the membership to have full access to the golf course **no guests nor visitor green fees will be permitted**. This will be constantly reviewed to assess course utilisation and also fall in-line with England Golf and Government updates regarding social distancing measures.

Competitions & Fixtures

Until we hear from England Golf, we currently do not know when competition golf will be restarting

Arrival to the club

All Members must arrive 20 minutes prior to their allocated tee time. Please remember social distancing etiquette when leaving your car in the car park. This is to avoid excessive number of members around the clubhouse to help

control our social distancing measures. Members must change their shoes in the car park as the locker rooms will not be available.

We appreciate with differing journey times members may arrive slightly too early but we do ask that you remain in/at your vehicles until it is time to get prepared for your round.

There will be '3 Zones' to ensure your safe route to the 1st tee and to maintain social distancing.

No matter which car park you prefer to park in you must make your way to the terrace area in front of the clubhouse and must not cut across/through any chains or barriers along the pathway if parking in the lower car park.

Once at the terrace you will be held in the following Zones to ensure social distancing is adhered to; these measures will be in place until further notice:

Zone 3 is the club terrace outside of the spike bar; please do not descend the steps or slopes until the group ahead has cleared Zone 2

Zone 2 is the area below the terrace adjacent to the pro shop, you may only move from Zone 3 to Zone 2 once the group ahead has moved to Zone 1. Whilst in Zone 2 please use the putting green but please note the practice nets and chipping green in the walled garden are currently not in use. Also report to the pro shop and ensure that you purchase any items required as once you have moved in to Zone 1 you will not be able to return to the pro shop in Zone 2.

Zone 1 is the area adjacent to the trolley shed and 1st tee. You may move to this Zone once the group ahead have cleared the 1st tee area beyond the ladies' tee.

Professional Shop/Tee Time Check in

The professional shop will resume service to ensure that members are looked after whilst playing at the course. It is extremely important that one golfer from each group makes contact with the professional team so that they can be checked in prior to playing. Whilst the shop will remain open for members to buy essential items, it is important that you follow the below steps to ensure social distancing measures are kept:

- The professional shop will not accept cash unless necessary. Please pay for products by card or you may top up your member card via the Club V1 app prior to your arrival
- Outside the shop, you will note that part of the barrier has been removed to provide a way in and a way out. Initially with only small groups congregating in Zone 2 it will be easy to ensure no more than one member from the group is in the shop. In time if more groups are permitted to congregate in Zone 2 markings/lines on the floor to designate where people line up prior to entering the shop will be provided to ensure a two-metre distance is adhered to.
- Subject to availability, sanitiser may be available at the entrance to the shop, please use this before entering
- Only one member is allowed in the shop at any one time.
- There will be a line in front of the counter where members are not allowed to cross and movement in the pro shop will be restricted.

Practice facilities

As noted, currently the walled garden area will be closed until further notice.

Buggies

Buggies will be available and reserved with the pro shop – each buggy will only be for single occupancy and charged at £7.50. It may only be used by two members who are living under the same roof, and if so charged at £15.00. Buggies will be cleaned down by the club professional prior to and at the end of the round – please remove all belongings and litter.

Golf Course

Prior to the lockdown, the club had already made some key changes on the golf course to limit the amount of non-essential contact out on the golf course. We would like all members to continue with the following whilst playing your round of golf,

- Should you find a golf ball on the course please do not pick it up.
- The Flag Stick is always to remain in place to avoid handling of the flag. The hole cups will be proud so there is no need to take the flag stick out of the hole.

- All playing partners are required to maintain two metres away from each other on the golf course.
- All Rakes have been removed from Bunkers. Bunkers will be raked each morning by the green keepers with the responsibility then with the members to rake the bunkers with their golf club or foot following completion in the bunker.
- All ball cleaners have been bagged and are out of action.
- All divot boxes have been removed from the course. The green keepers will ensure that the divots on the tees are re-seeded as tees are moved.
- All water Fountains are out of use and have been bagged.
- All Benches, which can be, have been removed and it is asked that all other fixed benches are not used.
- Bins have either been removed or bagged and are not in use. Please ensure that you do not dispose of any litter on the golf course.
- All shoe cleaners have been removed and the external air compressor decommissioned.

You are encouraged to bring your own hand sanitiser.

Sir Sidney's refreshment hut at the 11th green will not be open until further notice and benches have been removed.

Office (issue of bag tags 2020/21)

Once the golf course re-opens, the club's office will only be available to those who are coming to the club to play golf, or by prior arrangement to pay their subscriptions in cash. Please do not walk in to the office but await instruction from personnel on duty. We again stress that you can only come up to the club if you are playing golf.

Your 2020/21 golf bag tag will be issued to you on your first visit to the club which you must collect – the patio doors to the lounge will be open with a manned desk.

Clubhouse (retrieval of your golf clubs and trolley)

On your first visit to the club members will be able to collect their items from the locker rooms and the trolley shed. Please follow the instruction of the staff member/Director/volunteer.

Once you have collected your belongings the clubhouse, locker rooms and trolley shed facilities will remain closed until further notice. Currently there will not be any toilet facilities available at the club.

End of Round

Following your round of golf, please **ensure that you go back to your cars and leave the golf club immediately to avoid social gatherings around the clubhouse and in the car park.** You must exit the course at the back of the 18th green and walk along the road to the flag-pole/lower car park; you may walk up the pathway towards the clubhouse to access the middle and upper car park areas.

Members playing a shortened round and finishing at the 11th hole must walk up to the 16th tee and proceed left along the path to the 18th green and then to the road along to the flag-pole/lower car park. Under no circumstances are you permitted to proceed in front of the 1st tee towards the pro shop/clubhouse.

Buggy users must deposit their clubs at their car and leave the buggy in the car park area by the garages at the rear of the building. This is accessed via the road running behind the club and you must return to your car via the same route. Please remember to leave the key in the buggy and take all your belongings home as there will be no storage facilities at the club.

First Aid

Due to the bar area remaining locked until restrictions are relaxed, the golf clubs defibrillator will be moved to the Professionals Shop. A first aid box will be present in the professional shop and when closed, the marshal's buggy. We will also ensure that a qualified first aider is on site during the days play.

These procedures have been put in place to protect you, as members, and the staff, to ensure we can all continue to play the game we all love. We will be reviewing these procedures and policies at least every 3 weeks and will be guided by England Golf and the Government.

We hope this document covers all your questions but should you like any more information regarding the procedures, please get in touch with any member of the Board of Directors, club Manager, Chris Cooper or club Professional, Mike Worley.

To ensure that we open in the most effective way to the benefit of all golfing members; we ask politely that you please adhere to these procedures as flaunting any of these rules may result in a review of your membership privileges.

Monday, 11th May 2020

Board of Directors